

To whom it may concern:

Re: MODENA OneSolve - Service

ProProcess have been dealing with Modena for more than 5 years and we have been receiving top class service from the account managers that have been dealing with our account.

The account managers have made sure that ProProcess gets the needed service from the Modena team when it has been asked for. ProProcess could rely on Modena to work at the solutions required to ensure there is no risk on ProProcess' business.

Their response action match what they say they would do and their dedication to customer service have saved us many times.

They have skilled and knowledgeable staff that provide top class service and if they can't help, they always think and act outside the box until a solution is presented and implemented.

Their responsiveness, dedication, customer orientated focus have added value to ProProcess and ensured that ProProcess could function optimally using the products that they proudly provide and back up with great service.

Sincerely,
Paul Du Preez
Paul Du Preez
Projects Service Manager